

Wenger® Product Warranties

(Effective for products shipped January 1, 2024 and thereafter)

WARRANTY

The following warranty is offered by Wenger Corporation to you, the initial purchaser, and is valid for as long as you own the product. This Warranty runs from the date of shipment and warrants that your Wenger product will be free of defects in material or craftsmanship during the warranty period. Our warranty assures you of, at the discretion of our Customer Service Department, either a full refund, or the repair or replacement of the defective product without charge. Just call a Customer Service Representative at 1-800-887-7145 or +1-507-455-4100 and state the reason you are dissatisfied. If return of a product is necessary, your representative will issue a return authorization. This Warranty is your sole and exclusive remedy for any claim against Wenger related to your purchase, use, or ownership of a Wenger product.

This Warranty does not apply to damage caused by common carrier, misuse or abuse, alterations to products not expressly authorized by Wenger, nor to components considered to be of a consumables nature such as carpet, bulbs, batteries, etc.

This Warranty does not extend to mechanical or electrical component parts made by others such as: Fans, Fabrics, Lights, Digital Locks, etc. Component parts of this nature are covered under their independent manufactures' warranties.

Wenger does not warranty the matching of color, grain, or texture except to within commercially acceptable standards. Stated warranty terms may not apply to all product components, mechanisms, and finishes. Please contact a Wenger Sales Representative for product specific inquiries.

WENGER MAKES NO OTHER WARRANTY, EXPRESS OR IMPLIED, EXCEPT AS IS SPECIFICALLY SET FORTH IN THIS DOCUMENT. WENGER EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, INCLUDING, BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN ADDITION, WENGER SHALL NOT BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR PUNITIVE DAMAGES OR FOR LOST PROFITS ARISING OUT OF THE ALLEGED DEFECT OR FAILURE OF WENGER'S PRODUCTS. WENGER'S LIABILITY SHALL IN ALL CIRCUMSTANCES BE LIMITED TO THE MAXIMUM AMOUNT THAT WAS PAID FOR THE PRODUCT BY THE ORIGINAL OWNER.

Wenger reserves the right to make product changes without obligation to incorporate such changes into products previously sold. Some states do not allow the exclusion or limitation of damages or warranties, so the above may not apply to you. This Warranty gives you specific legal rights. You may also have other rights, which vary from state to state.

Surety Bond, if part of the sale of equipment to which this warranty is provided, applies only to the first twelve (12) months of warranty for such equipment, and not to any other warranties made by Wenger. The remainder of the warranty is covered by Wenger Corporation.

PRODUCTS	WARRANTY
Signature® Choral Risers and Accessories	15 Years
Tourmaster™ Choral Risers and Accessories	15 Years
Acoustic Shield	10 Years
AcoustiCabinets® Storage Cabinets	10 Years
Acoustical Shells (Legacy®, Travelmaster™)	10 Years
Bookcases	10 Years
Cavea™ Fixed Audience Seating	10 Years
Cellist Chair	10 Years
Class Piano Workstation	10 Years
Folio Cabinets	10 Years
Conductor's Equipment (Conductor's Chair, Conductor's Podium, Director's Stand, Flex® Conductor's System, Folding Conductor's Podium, Preface® Conductor's Stand)	10 Years
Cymbal Stand	10 Years
Director's Stand	10 Years
Drapery Closures and Backdrops	10 Years
Ensemble Stool	10 Years
flipFORMS®	10 Years
footNOTES® Music Rug	10 Years
GearBoss® and GearBoss® II Products and Accessories (Mobile Kiosk, SportCart™, Team Cart™, Transport Cart, Workstation, X-Cart™)	10 Years
GearBoss® Shelving	10 Years
GearBoss® AirPro® Lockers	10 Years
Makeup Stations (Studio®, Backstage®)	10 Years
Media Storage Cabinets (Fixed and Mobile)	10 Years
Move & Store Carts (Chair Cart, Large Music Stand Cart, Small Music Stand Cart)	10 Years
Music Lab & Expanded Music Lab Workstations	10 Years
Music Library System	10 Years
Music Notation Board	10 Years
Music Posture Chairs (Nota®, Musician, Student, Symphony)	10 Years
Music Posture Chair Accessories (Storage Rack, Folding Tablet Arm, Sousaphone Holder, Tuba Rest)	10 Years
Music Sorting Rack	10 Years
Music Stands (Bravo™, Classic 50®, Gig Stand® Folding Music Stand, Preface®, RoughNeck™)	10 Years
OnBoard® Carts & Podiums	10 Years
ORFFgarage®	10 Years
ORFFmobile®	10 Years
Percussion Workstations	10 Years
Porcelain Steel Markerboards	10 Years
Portable Audience Chair (High-Density Portable Audience Chairs by Spec Seats, Standard, Premier)	10 Years
Poster/Teaching Storage Cabinet	10 Years
Rack 'n Roll® Garment Racks	10 Years
Rehearsal Resource Center	10 Years
Robe and Uniform Cabinets	10 Years
Roll-A-Deck® Kit	10 Years
Small Instrument Storage Cabinet	10 Years
Sousaphone Chair	10 Years
StageTek® Staging System	10 Years
StageTek® Staging and Seated Riser Accessories	10 Years
STRATA® Staging/Orchestra Pit Filler/Tent Floor	10 Years
String Bassist/Percussionist Chair	10 Years
Instrument Storage Racks (Cello, Guitar, String Bass, Tuba/Sousaphone, Violin/Viola)	10 Years
teacherTAXI® Cart	10 Years
Tuba/Sousaphone Wall Bracket	10 Years
Tuba Tamer™	10 Years
UltraStor® Storage Cabinets	10 Years
Wardrobe Cabinet	10 Years
Acoustical Panel System	5 Years
Diva® Acoustical Shell	5 Years
Inflatable Acoustical Shell	5 Years
Lieto™ Light Fixture	5 Years
Pre-Engineered Acoustical Doors	5 Years
SoundLok® Sound-Isolation Rooms (includes VAE® Technology)	5 Years
Stagehand® Staging	5 Years
Studio VAE® Technology and VAE® Rehearsal System	5 Years
Trouper® Staging/Risers and Accessories	5 Years
Tunable Acoustical Panels	5 Years
Versalite® Staging/Risers/Orchestra Pitfiller and Accessories	5 Years
Virtuoso™ Acoustical Shell (includes VAE® Technology)	5 Years
Novara™ Light Fixture	3 Years
Transcend® Active Acoustic System	3 Years
Transform® Motorized Acoustical Banner	3 Years
Maestro® Acoustical Shell	2 Years
Makeup Station Accessories	1 Year
Music Stand Lights (Electric and LED)	1 Year
Music Stand Accessories (Hands-Free Page Turner, Universal Tablet Mount)	1 Year
Piano Accessories (Benches, Dollies, Trucks, Covers)	1 Year
Platinum Reversible Board	1 Year